

Terms and Conditions for Edmund Surtees Wedding Videography and Photography Services.

1.Introduction

These Terms and Conditions govern the agreement between Edmund Surtees ("the Videographer/Photographer") and the client ("the Couple") for the provision of wedding videography and/or photography services. By booking these services, the Couple agrees to be bound by these Terms and Conditions.

2.Booking and Payment

2.1. Payment for the wedding videography and/or photography services is required at the time of booking. 2.2. Payment methods accepted include credit and debit cards, Klarna, invoicing and offline bank transfers. 2.3. A deposit system in place for invoicing and offline bank transfers. The deposit secures your wedding date and the Videographer/Photographer will not take any other bookings on that date for as long as the deposit amount remains with the Videographer/Photographer. 2.4. A booking is confirmed only when full payment has been received and the Couple has received a written confirmation from the Videographer/Photographer. 2.5. The Couple must pay the full amount of the service they have booked one (1) month before their wedding date. 2.6. Prices for services are subject to change without notice; however, once a booking is confirmed, the agreed price will remain fixed.

3.Cancellation Policy

3.1. The Couple may cancel their booking up to one (1) month before the wedding date and will receive a full refund. 3.2. If the Couple cancels their booking within one (1) month of the wedding date, they will not receive a refund. 3.3. Cancellations must be made in writing via email, and the cancellation date will be determined by the date the email is received by the Videographer/Photographer. 3.4. If the Videographer/Photographer must cancel due to unforeseen circumstances (e.g., illness, injury), a full refund will be provided, or reasonable efforts will be made to arrange a suitable replacement.

4.Media Rights and Usage

4.1. All video and photographic content captured by the Videographer/Photographer remains the sole property of Edmund Surtees. 4.2. By booking the service, the Couple grants full consent for the Videographer/Photographer to use the media captured at their wedding for marketing purposes, including but not limited to social media platforms, website content, promotional materials, and portfolio showcases. 4.3. The Couple may use the media for personal purposes, such as printing and sharing with family and friends, but they do not have the right to sell or commercially distribute the media without explicit written permission from the Videographer/Photographer. 4.4. The Videographer/Photographer agrees not to use the Couple's media for any purposes outside marketing and portfolio promotion without prior consent.

5.Deliverables and Turnaround Time

5.1. The final edited wedding video and/or photographs will be delivered within a reasonable time frame, typically between 4-12 weeks after the wedding date. 5.2. Delivery times may vary depending on the complexity of editing, workload, and unforeseen circumstances. Any delays will be communicated to the Couple in a timely manner. 5.3. Media will be delivered in

a high-resolution digital format via an online platform and USB drive, as agreed at the time of booking.

6. Creative Control and Editing

6.1. The Videographer/Photographer retains full creative control over the editing and final presentation of the video and photographs. 6.2. Requests for specific edits will be considered but are not guaranteed. Any additional requests beyond standard editing may incur extra charges. 6.3. The Couple agrees that the Videographer/Photographer's style, aesthetic, and artistic discretion are integral to the final product.

7. Liability and Force Majeure

7.1. While every reasonable effort will be made to provide high-quality video and photography services, the Videographer/Photographer is not responsible for circumstances beyond their control, including but not limited to weather conditions, venue restrictions, equipment failure, or interference from guests. 7.2. If an unforeseen event (force majeure) prevents the Videographer/Photographer from fulfilling their contractual obligations, a full or partial refund may be issued at the Videographer/Photographer's discretion. 7.3. The Videographer/Photographer is not liable for any consequential, indirect, or incidental damages arising from the failure to deliver services as agreed.

8. Client Responsibilities

8.1. The Couple is responsible for obtaining any necessary permissions, permits, and venue approvals for videography and photography. 8.2. The Couple must ensure that the Videographer/Photographer has reasonable access to the venue and necessary locations for capturing footage and images. 8.3. Any special requests or shot lists must be communicated in advance but are not guaranteed.

9. Data Storage and Archiving

9.1. The Videographer/Photographer will store the Couple's media for up to twenty four (24) months after final delivery. After this period, files may be deleted unless prior arrangements have been made. 9.2. The Couple is advised to download and securely back up their media upon receipt. The Videographer/Photographer is not responsible for lost files after the storage period expires.

10. Amendments to Terms and Conditions

10.1. These Terms and Conditions may be updated or amended at any time. The most current version will be available on the Videographer/Photographer's website. 10.2. Any changes will not affect existing bookings unless mutually agreed upon.

11. Governing Law

11.1. These Terms and Conditions shall be governed and interpreted under the laws of England and Wales. 11.2. Any disputes arising from this agreement shall be subject to the exclusive jurisdiction of the courts of England and Wales.

12. Agreement

By booking the wedding videography and/or photography services of Edmund Surtees, the Couple acknowledges that they have read, understood, and agreed to these Terms and Conditions.